

Desert Lakes Golf Course General Rules and Policies

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Desert Lakes Golf Course General Rules and Policies

This list of General Rules and Policies is designed to help patrons become better aware of the rules and policies at Desert Lakes and to ensure a comfortable and enjoyable time at our facility for all customers. Please understand it only covers the most common rules at Desert Lakes and the staff has full authority at the facility at all times.

Hours of Operation

- Golf Shop
 - Spring Hours- March-May- 7:00 AM-Dusk
 - Summer Hours- June-October- 6:30 AM-Dusk
 - Winter Hours- November-February- 8:00 AM- Dusk
- 19th Hole Grill & Bar
 - Spring Hours-March-May- 6:30 AM-8:00 PM
 - Summer Hours- June-October- 6:30 AM-9:00 PM
 - Winter Hours- November-February- 6:30 AM-7:00 PM

General Rules of Play

- Desert Lakes is a non-metal spike facility. No metal or long spiked shoes are allowed.
- Tee Times may be made up to 2 weeks in advance by phone, in person, or on the internet.
- All players must check into the Golf Shop before teeing off.
- Twosomes & singles will be paired up at busy times.
- Groups of 5 must be approved by the Golf Shop.
- Groups larger than five are never allowed.
- Each player must have a bag and a set of clubs.
- Shirts and shoes must be worn at all times. Inappropriate dress may be restricted at the discretion of the Facility Staff. (i.e.: Clothing with vulgarities and/or lack of coverage)
- Players may receive a rain check if rain, cold weather, lightning or personal emergency interrupt their round. If they complete 5 holes on 9 or 13 holes on 18, no rain check will be issued.
- Play with range balls is strictly prohibited
- Desert Lakes Golf Course is not liable for damages caused by any golfer. In the case of homes bordering the course or vehicles travelling past the golf course, if the damage is reported to the Golf Shop in adequate time, we will attempt to locate the player or players in question and get them in contact with the homeowner or vehicle owner.
- The golf course is for golfing only and is a pay per use facility. No other form of recreation is allowed, i.e., walking, skating, football, bike riding, fishing, etc.

Children

- No children under 6 years of age are allowed on the golf course at any time. This is for their safety.
- Children under 12 must be accompanied by an adult, unless they have successfully completed the Desert Lakes Junior Golf Program.

Coolers and Alcohol

- Coolers are not allowed on the golf course.
- Only alcohol purchased through Desert Lakes Golf Course is allowed on the premises. Anyone found in violation of this rule is subject to immediate loss of privileges and may be liable for any fines and/or loss of license levied by the NM Department of Alcohol & Gaming.
- Alcohol sales on Sundays after 11:00 AM. Violators are subject to the same rules as above.
- Any canned/bottled alcoholic beverages will be opened at the time of purchase by Desert Lakes Golf Course certified personnel.

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Trespassing

- The use of Desert Lakes Golf Course, the parking lot, or any of the practice facilities for non-golf use is strictly prohibited and is considered to be trespassing. This includes walking, jogging, biking, skateboarding, fishing, hunting, football, flying model planes, etc. Violators may be prosecuted.
- Unauthorized play on Desert Lakes Golf Course or the Driving Range is also prohibited and violators may be prosecuted.

Golf Ball Off Premises

- Desert Lakes Golf Course assumes no responsibility or liability for any damages on or off the premises caused by a golfer or golf ball.
- The golfer assumes all responsibility and liability for any and all damages caused by his/her actions while playing or while practicing at Desert Lakes Golf Course.

Accident/Incident Reporting

- Any accident/incident occurring at Desert Lakes Golf Course should be reported to the Golf Shop.
- If damage has been caused to property by a golfer:
 - Desert Lakes Golf Course will take down information and attempt to connect you with the golfer causing the damage.
 - Contact appropriate authorities as necessary.
- If injury has occurred:
 - Desert Lakes Golf Course will take down information and investigate causes.
 - Contact appropriate authorities as necessary.

Green Fees

Desert Lakes offers a wide variety of Green Fee options. Anyone playing at Desert Lakes must pay Green Fees. The payment of Green Fees or a Golf Pass covers only the price of playing golf and does not include golf carts, pull carts, rental clubs, or range balls. Each player must have his/her own set of clubs when playing, rentals are available.

- Green Fee Options
 - Daily Green Fee Rates for 9 or 18 Holes are paid at the time of play.
 - Junior Rates for customers 18 years of age or younger.
 - Adult Rates for customers aged 19-59 years of age.
 - Senior Rates for customers aged 60 years and above.
- Golf Pass Options
 - Discount Cards
 - Discount Cards- Any customer may pre-purchase 9-Hole Green Fees in the amount of either 15 or 30 rounds at a discounted rate. These cards are good for two years after purchase. Other rules also apply, please ask in the Golf Shop for these rules.
 - Season Passes
 - Any customer may purchase a seasonal membership for either the Summer Months or the Winter Months, or both at a discounted rate. Other rules also apply, please ask in the Golf Shop for these rules.
 - Yearly Passes
 - Any customer may purchase a Yearly Membership at a Discounted Rate. Other rules also apply, please ask in the Golf Shop for these rules.

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- General Golf Pass Rules
 - Golf Passes are discounted Green Fees only, they do not give the pass-holder any special privileges at Desert Lakes Golf Course.
 - A Golf Pass cannot be extended
 - Golf Passes are not transferrable. Unauthorized use will result in the loss of privileges without refund.
 - The refund or pro-rating of a golf pass may be considered extreme or unusual circumstances. Requests for the refund or pro-rating of a golf pass must be submitted in writing to the management at Desert Lakes Golf Course. If the refund or pro-rate is approved, refund or payment will be based on the number of months remaining on the golf pass.
 - In tournaments where the price of a green fee is included in the entry fee, any golf pass holder must still pay the full entry fee for the tournament.
- Payment Options for Green Fees
 - Desert Lakes Golf Course accepts cash, check, MasterCard, and Visa as methods of payment for Green Fees or Golf Passes.
 - Golf Shop Credit accrued through the playing of tournaments at Desert Lakes Golf Course may not be used for Green Fees unless the customer is a member of the Players' Club.

Golf Carts

Desert Lakes Golf Course offers several options for the renting of electric golf carts, manual pull-carts, and the use of privately-owned golf cars. The rental or use of a golf cart does not include green fees. The use of a golf cart is not required for play at Desert Lakes Golf Course.

- Daily Rental of Electric Golf Carts
 - Carts are rented through the Golf Shop and patrons will be charged per 9 holes.
 - Every rider must pay a Cart fee.
 - To rent a cart, patrons must be at least 18 years of age and have a current Driver's License.
 - At the time of rental, patrons will also be asked for a \$1.00 Key deposit that will be refunded upon the return of the key.
 - Only two riders and two bags allowed per cart.
 - No more than 3 rental carts are allowed per group.
 - Golf Cart renters are responsible for any damages or injuries caused to or caused by the golf cart while it is in their possession.
 - Golf Cart renters agree to pay all costs involved, to replace or repair property, and/or injury to any person, from any cause involving the rented golf cart while the cart is in the renter's possession.
 - Daily rentals of electric golf carts may be paid for with Golf Shop Credit.
- Electric Golf Cart Lease and Discount Cards
 - Lease
 - Leases are available on a limited basis. Check with the Golf Shop for availability.
 - In a lease, patrons pay a set amount for the year, then pay a reduced fee for each use.
 - A lease does not insure availability.
 - At the time of use, a \$1.00 Key deposit must be made, it will be refunded upon the return of the key.
 - Lessees assume all liabilities for damages caused while the golf cart is in their

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possession, and agree to pay all costs involved to replace or repair property, and/or injury to any person, from any cause involving the leased golf cart while it is in the lessee's possession.

- Discount Cards
 - Any customer may pre-purchase 9-Hole electric golf cart rentals for 15 or 30 rounds. These cards are good for two years from purchase.
 - All rules for Golf Cart rentals apply.
 - Holding a Discount Card does not insure availability.
- Privately-Owned Electric Golf Carts
 - The use of a privately owned golf cart is a privilege granted upon the condition that the private cart owner follow all provisions regarding private carts as well as all rules and regulations at Desert Lakes Golf Course.
 - Please do not purchase a golf cart without checking with the Golf Shop Staff beforehand to ensure the availability of a space for a private golf cart at Desert Lakes Golf Course.
 - The total number of private golf carts allowed at Desert Lakes Golf Course is limited. Private golf car slots are offered to current holders first, then to persons on the waiting list.
 - Must abide by all current cart rules. Exception: Private carts may be driven by under age children but any infractions, damage or liability is the Private Cart owner's responsibility.
 - All carts must be registered with the Golf Shop to include a completed Desert Lakes Annual Agreement.
 - Proof of Insurance. Minimum coverage to include \$50,000 public liability and \$5,000 property damage.
 - Desert Lakes accepts no responsibility for fire, theft or maintenance while operated at Desert Lakes.
 - Only the registered owner and their immediate family living in the same household may use the golf cart. Others may ride in the cart but may not use it without the owner present.
 - Owners are responsible for keeping their carts in mechanically sound condition and in good appearance. Any carts that do not comply with this rule will be removed.
 - Owner agrees to hold Desert Lakes Municipal Golf Course, the City of Alamogordo, its agents, employees, and contractors harmless from costs and/or liability of any kind arising from the operation or use of their golf cart at Desert Lakes.
 - Golf Car Storage Facility
 - Desert Lakes does not accept responsibility for fire, theft, or maintenance of the golf cart while stored at Desert Lakes.
 - Owners will be assigned a storage space for their golf cart and are required to park the cart completely in the space and keep the area neat and orderly.
 - Hook ups for electric carts must meet all fire code regulations and restrictions.
 - Gasoline and oil may not be stored in the facility in accordance with fire code regulations.

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- General Golf Cart Rules and Regulations for All Golf Carts using Desert Lakes Golf Course
 - Golf carts use a modified 90-degree rule at all times. Modified 90-degree rule consists of entering the fairway at your ball, staying in fairway or rough until you reach the line indicating that you must return to the cart path, if line is not visible please return to the cart path at approximately 40 yards from the green.
 - Golf carts must stay on cart paths around all greens and tees and on ALL Par 3 holes.
 - Golf carts must stay out of the desert at all times.
 - Do not drive on the mounds or hills.
 - No more than 3 golf carts are allowed per group.
- Pull-Carts
 - Desert Lakes does rent pull-carts.
 - Privately-owned pull-carts are allowed at Desert Lakes Golf Course.
 - Pull-Cart Rules for Desert Lakes Golf Course: Rented and Privately-Owned
 - Pull carts should not be taken on or across tees or between the green and a bunker or lake, i.e., on #4 players should take carts to the right of the bunker and should remain 6 to 8 feet from all putting surfaces.

Handicap Flag Rules

- In order to apply for a handicap flag, a player must have a state issued handicap sticker. Doctor's letters are insufficient for long-term use. However, if you need a flag for short-term use, you will need to get a letter from your doctor. Staff may allow for short term use for a special case situation.
- The Handicap Flag is provided *for the person*, not for the cart or for players riding with you. The flag only allows you to access areas otherwise off limits to carts. This does not mean, however, that you may take the most direct route to your destination.
- To maintain a degree of care for the golf course, the following rules are in place:
 - **TEE BOXES** – carts must follow paths around tee boxes
 - **FAIRWAY** – the cart may be driven into the fairway at 90 degrees approximately where your ball is. The cart may remain in the fairway, preferably in the grassed rough, until you get to the green area.
 - Absolutely no driving on mounds, slopes, or in the desert.
 - **GREENS** – carts must follow paths around greens but may be pulled closer to the green by gently driving over or around the curbs. Do not get closer to the green than 4 yards or 12 feet.
 - Absolutely no driving in wet, sanded, or repaired areas. No driving on greenside mounds, between the green and bunkers, or between lakes and greens.
 - If it is a CART PATH ONLY DAY, you must stay on the cart path.
 - The use of a Handicap Flag is designed to shorten your walks while playing, and is in no way designed to shorten the driving distance for the golf cart. There are times when you must avoid driving through areas that will cause damage to the golf course and/or the golf cart. There will be times when the only way to accomplish this will be by backing the golf cart up and going around an area.
 - Failure to comply with appropriate use of Handicap Flag privileges could result in the loss of those privileges.

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Golf Course Etiquette and Common Golf Guidelines

- Replace divots in the fairways.
- Fix ball marks on the greens.
- Smooth and rake the sand bunkers after use.
- Only play one ball.
- Wait to hit until players in front of you are out of range.
- Call “Fore” if a shot has a chance of hitting another player.
- Tee off from between the tee markers.
- Play tees appropriate to your skill level.
- Wear proper attire.
- Do not cut through bunkers or hazards, go around.

Speed of Play Guidelines

- These rules are based on a group of 4 playing ready golf with 2 golf carts.
- Nine holes should be played in 2 hours and eighteen holes should be played in 4 hours & 10 minutes.
- Par 3s in 12 minutes, Par 4s in 13 minutes, and Par 5s in 14 minutes.
- If you fall more than one shot behind our marshals will inform you of the slowness.
- If you remain behind, you will be asked to pick up your ball and move back into the correct position.
- If these steps do not solve the problem, you may be asked to leave the course for the benefit of the other golfers and come back at a less busy time.

Other Golf Related Services

Practice Facilities

Desert Lakes Golf Course is proud to offer a wide range of practice facilities.

- Driving Range Rules
 - All balls hit on the driving range must be purchased through Desert Lakes Golf Course.
 - Any damage caused by a ball hit from the driving range is the sole responsibility of the person who hit the golf ball.
 - Patrons may not walk onto the range and collect balls to hit.
 - Range balls are to be used on the driving range only.
 - A vending machine for Range Balls is available to members of the Players’ Club.
- Practice Green Rules
 - Putting Green- large green located between the Clubhouse and #1 and #4 Tee Boxes.
 - Putting green is for putting only, no chipping or pitching
 - Chipping Green- small green and surrounding areas located next to the Cart Barn.
 - Wedge Range- area located between #1, #4, and #5 and is commonly referred to as “old #4”
 - Facilities are here for all golfers and must be shared
 - Groups receiving certified professional instruction approved by the Golf Shop have priority when using these facilities.
 - Areas are to be shared and not monopolized by one individual.
 - Please limit your time to 45 minutes per day so that others may use the facilities.
 - Please take care of the greens and surrounding areas by repairing ball marks and divots

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Lessons

- Our dedicated PGA certified professional staff offers individual and group lessons throughout the year.
- Individual lessons are available year-round.
- Classes are available in the Spring, Summer, and Fall Months.
- Junior Clinics are available during the Summer.

Golf Shop Credit

- A customer may receive credit from winnings in a tournament/outing, or they may pay cash to receive Golf Shop credit.
- Credit may be used to purchase merchandise in the Golf Shop.
- Credit expires 1 year from the date of issue.
- Credit may not be used for the following:
 - Green Fees with the exception of current Players' Club Members
 - Annual items such as an Annual Pass or Season Pass
 - Locker Rental
 - AMGA or AWGA handicap
 - Tournament entry fees.
 - Discount Cards
 - Lessons

Lockers

- Lockers are available but limited at Desert Lakes Golf Course.
- Lockers are rented on a yearly basis and are offered to current renters first, then to persons on the waiting list.

Club Rentals

- Rental clubs are available to customers who do not have a set with them.

Demo Clubs

- We have demo clubs available to customers interested in purchasing clubs. The use of demo clubs must be approved by the golf professional and other rules apply.

Alamogordo Men's Golf Association (AMGA)

- Desert Lakes Men's Golf Association is open to the public. Memberships can be purchased through the Golf Shop. Membership includes USGA Handicap and the right to play in all AMGA tournaments. The AMGA schedules periodic tournaments that are determined by the Head Professional and the committee before January 1st of the up-coming year. All information and entries to tournaments are available through the Golf Shop.

Alamogordo Women's Golf Association (AWGA)

- The Alamogordo Women's Golf Association is open to the public. Memberships can be purchased through the Golf Shop. Desert Lakes recognizes Tuesdays as Ladies' Day for the AWGA. The tee times vary throughout the year due to time changes and weather conditions, the Golf Shop has all times listed. The AWGA schedules periodic tournaments that are determined by the Head Professional and the committee before January 1st of the up-coming year. All information and entries to tournaments are available through the Golf Shop.

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Tournaments

- Desert Lakes Golf Course offers a wide-range of tournaments for golfers of all skill levels.
- Tournament entries and payments are made through the Golf Shop. Tournament rules and conditions of play are made through the Golf Professional.
- Most tournaments are open to any golfer interested in playing with advance sign-ups in the Golf Shop.
- Some tournaments fields are limited by the tournament sponsoring group.
- Most tournaments require a USGA handicap in order to play.

Outings

- Outings for your group may be made and coordinated through the Golf Professional.
- Outing entries and payments are handled by the Outing Organizer. Tournament rules and conditions of play are made by the Outing Organizer and approved by the Golf Professional so that all Desert Lakes Policies are followed.

League Play

- Any organization wishing to form a golf league shall submit in writing a letter of intention stating days requested for play, rules and participants no later than one month before the start date. The Head Professional will review the request and if possible schedule the league. All leagues are subject to the rules and regulations of Desert Lakes.
- Current Leagues
 - The Crew- Open to anyone with a handicap. Plays year round on Saturday mornings and some holidays when no other event is scheduled.
 - Wednesday Scramble- Open to anyone. Plays year round on Wednesday mornings.
 - Orsak Group- Open to anyone. Plays year round on Monday, Tuesday, Thursday, and Friday mornings.
 - Ladies Mornings- Open to ladies. Plays Tuesday and Friday mornings year round.
 - AWGA Evening- Open to ladies. Play on Tuesday evenings year round when daylight permits.
 - Business League- Team-based league play on Wednesday nights from April-September.
 - Land-Air League- Team-based league play on Thursday afternoons from April-September.
 - Hack League- Open to anyone with a handicap. Friday evening individual play from April-October.
 - Monday Night Duels- Season long match play format from April-September.
 - Sunday Couples- Open to anyone. Monthly, year-long, Sunday afternoon play.
 - Quota Game- Open to anyone with a handicap. Plays year round on Sundays.
 - 6 After 6- Perfect for golfers of all skills. Tuesday evenings during the summer months, a quick lesson from the pro, 6 holes of no pressure golf, and a meal in the 19th Hole all included in one low price.

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Hole-in-One Club

- Cost: \$10.00 per person, per year
- Start & End date: January 1 to December 31.
- Payoff: A verified “ACE” will split the fund with all other “Aces” made in the calendar year. Amount to each “Acer” will be paid 1/2 Cash & 1/2 Shop Credit
- Regulations:
 - For a Hole-in-one to qualify as a verified “Ace” it must be made in an organized event at Desert Lakes Golf Course. An organized event is defined as any event that has a structure, which allows for group play. The Golf Shop must administer organized events. Groups shall present the Golf Shop a listed group of players for tee times or the event may be more formerly structured as a tournament or league.
 - Note: The organized group must have more than one group playing to qualify as group play. A regular “foursome” does not qualify as an organized group.
 - Examples of an organized event:
 - Any DLGC Tournament
 - AWGA play on Tuesday
 - Seniors play on Wednesday
 - The Crew
 - Sunday Couples
 - Quota Game
 - Organized Leagues
 - Monday Night Duels, Business, AWGA, Land-Air, Hackers, etc.
 - Church groups that notify the Golf Shop in advance for tee times and present a list of players for clarification of tee times.
 - The Hole-in-One fund is for AMGA and AWGA members only. No one is allowed in the Hole-in-One club without also being an AMGA or AWGA member.
 - The Hole-in-One must be witnessed by at least one other AMGA or AWGA member

Non-Golf Services

- 19th Hole Grill and Bar
 - Located at Desert Lakes Golf Course, the 19th Hole offers a full restaurant menu as well as a full bar.
 - Generous open seating
 - Full-service patio area
- Banquet Room
 - Desert Lakes Golf Course has a Banquet Room for groups up to 150.
 - Reservations required.